

Printing Guide

TGV – The French high speed train operated by the SNCF

► What is a Print @ the station ticket?

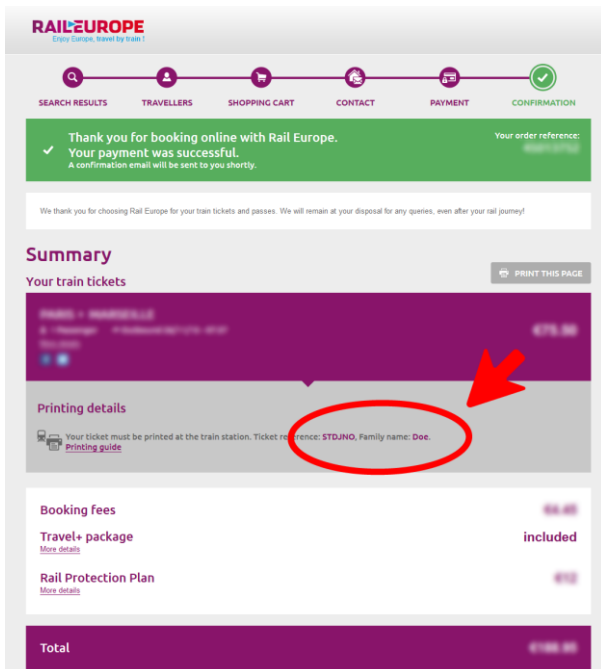
A Print @ the station ticket is an electronic ticket which you must retrieve from a self-service ticket machine at a railway station before boarding a train. It is available from the day you make your booking, up to the time of travel.

► Step 1 - How to get your Print @ station ticket?

You can retrieve your Print @ station ticket with your booking reference which you have to enter in the self-service ticket machine at a railway station. The ticket reference is found in the booking confirmation page and email sent to you.

Booking confirmation page

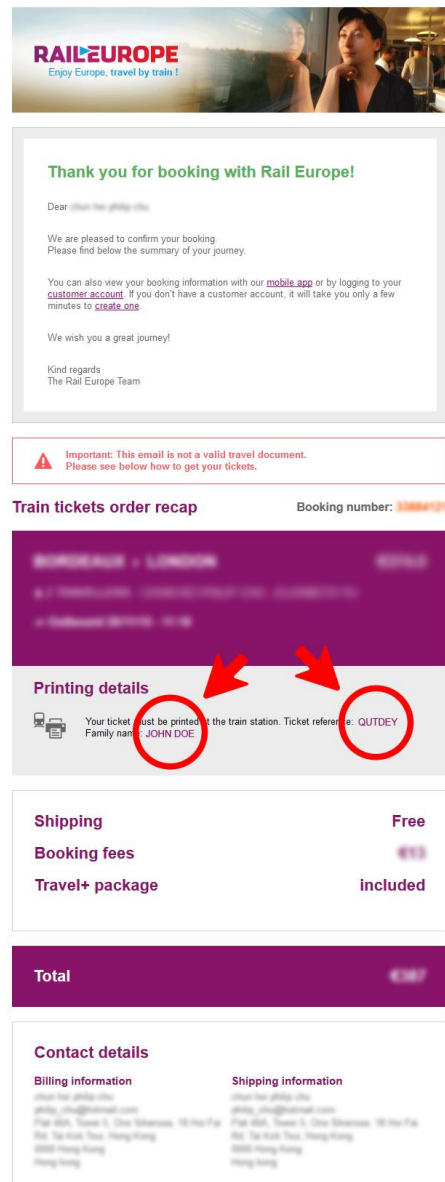
- Once your booking is completed, you will be redirected to a booking confirmation page.



Screenshot of a booking confirmation page for a Print @ station ticket

Confirmation email

- Once your booking is completed, you will receive a confirmation email in your inbox.



Screenshot of a confirmation email for a Print @ station ticket

Notes:

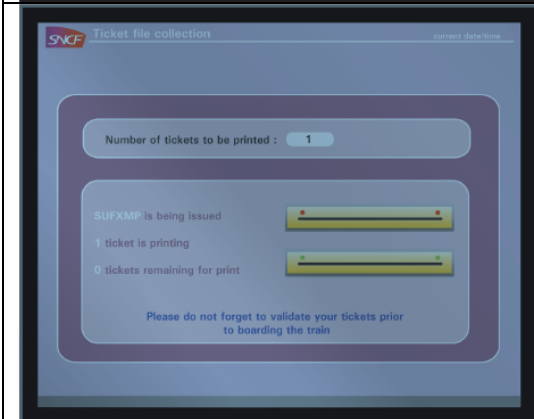
- Check your spam folder, as sometimes emails are automatically redirected there.

Step 2 - How to print your Print @ the station ticket?

	<ul style="list-style-type: none"> • Select the 3rd box down (File and Electronic ticket collection) on the touch screen of the self-service ticket machine located in the railway station.
	<ul style="list-style-type: none"> • A new list will appear on the left. Select the 3rd box down (Collection with a file reference number).
	<ul style="list-style-type: none"> • On the next screen, type-in your booking reference, and press on confirm.
	<ul style="list-style-type: none"> • On the next screen, type-in your ticket reference, found in your confirmation email, and press on confirm.



- This next screen shows all your bookings. Press on Print tickets for this journey, to start printing your ticket.



- The number of printouts is displayed. Press on End to terminate. Retrieve your ticket from the self-service machine.



- 1 Barcode for validation
- 2 Departure date and time
- 3 Arrival date and time
- 4 Conditions of use
- 5 Departure and arrival city
- 6 Class of service and seat information

Example of a ticket printed from a self-service ticket machine

Notes:

- Please validate your ticket before boarding.